# Agenda Item 18



# **Report to Policy Committee**

Author/Lead Officer of Report: Andrew Wheawall, Assistant Director Adult Future Options; Christine Anderson, Strategic Commissioning Manager

Report of:	Strategic Director of Adult Care and Wellbeing.			
Report to:	Adult Health and social Care Committee			
Date of Decision:	16 <sup>th</sup> March 2023			
Subject:	Adult Future Options and Alders Position Statement			
Has an Equality Impact Assessment (EIA) been undertaken?  Yes x No If YES, what EIA reference number has it been given?				
Has appropriate consultation take	en place? Yes No x			
Has a Climate Impact Assessmer	nt (CIA) been undertaken? Yes x No			
Does the report contain confident	ial or exempt information?			
If YES, give details as to whether the exemption applies to the full report / part of the report and/or appendices and complete below:-  "The (report/appendix) is not for publication because it contains exempt information under Paragraph (insert relevant paragraph number) of Schedule 12A of the Local Government Act 1972 (as amended)."				

# **Purpose of Report:**

This report outlines the Adult Future Options Strategic Delivery Priorities. It describes the vision, the steps that we have already been taken to implement our city-wide Adult Future Options service and the measures proposed to continue to embed and deliver our strategic vision for adults with a learning disability and a disability in our city.

It also sets out our progress in implementing Alders best practice guidance and our milestones to delivering an all age Strategy for people with a learning disability.

# **Recommendations:**

It is recommended that the Adult Health and Social Care Policy Committee:

- 1. Endorses the direction of travel, including the priorities and closer joint working with partners across the City.
- 2. Approves the Alders Position Statement.
- 3. Requests that the Director of Adult Health and Social Care provides the Committee with updates on the progress and outcomes of this delivery strategy on a 6 monthly basis.

# **Background Papers:**

Appendix 1: Alders Position Statement

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Lea	Lead Officer to complete:-		
in r ind Pol bee cor	I have consulted the relevant departments in respect of any relevant implications indicated on the Statutory and Council Policy Checklist, and comments have been incorporated / additional forms completed / EIA completed, where required.	Finance: Laura Foster	
		Legal: Patrick Chisholm	
		Equalities & Consultation: Ed Sexton	
		Climate: Jessica Rick	
	Legal, financial/commercial and equalities implications must be included within the report and the name of the officer consulted must be included above.		
2	SLB member who approved submission:	Alexis Chappell	
3	Committee Chair consulted:	Councillor George Lindars-Hammond. Councillor Angela Argenzio, Councillor Steve Ayers.	
4	I confirm that all necessary approval has been obtained in respect of the implications indicated on the Statutory and Council Policy Checklist and that the report has been approved for submission to the Committee by the SLB member indicated at 2. In addition, any additional forms have been completed and signed off as required at 1.		
	Lead Officer Name: Andrew Wheawall	Job Title: Assistant Director Adult Future Options.	
	Date: 16 <sup>th</sup> February 2023		

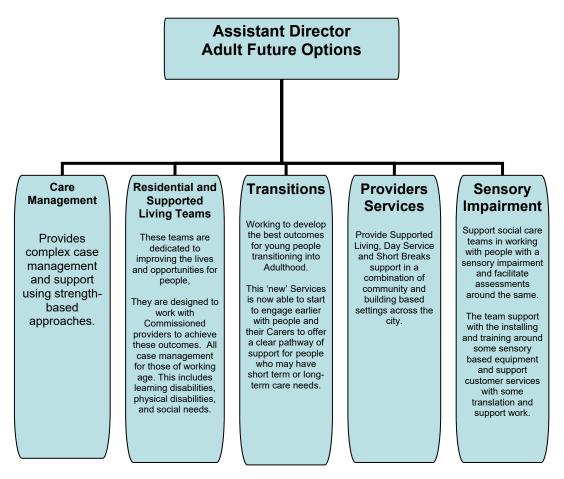
#### 1. PROPOSAL

- 1.1 Our vision is that 'everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, celebrated for who they are and when they need it, they receive care and support that prioritises independence, choice, and recovery.
- 1.2 Through the future design of Adult Care, an Adult Future Options service was established to provide a dedicated focus on enabling working age Autistic Adults, people with a learning disability, a physical disability and/ or sensory impairment to live the life they want to live. After a restructure of Adult Care, the Service went live on 27th February 2023.
- 1.3 The service brings together several previously separate functions into one portfolio so that a strategic and operational coordinated, holistic, and joined up approach can be undertaken across care services for the benefit of people with a disability, their family members and carers and our communities.

## 1.4 An Overview of Adult Future Options

- 1.4.1 It has an overall budget of £116.5m and a staff group of 345 people. This Service supports 2,600 approximately people on a long-term basis. A brief description: -
  - Social work assessment and care management functions across the community, residential care homes, supported living schemes and hospital settings.
  - Commissioned and Council provision of services, enablement, residential care, and day activities.
  - Strategic leadership of all commissioning activity relating to Adults with a Disability (Learning and Physical), Autism, Transitions Services, Sensory Impairments, Continuing Health Care, Direct Payments, Shared Lives, Short Breaks and Day Services.
- 1.4.2 The commitments and outcomes outlined in the <u>Adult Care Strategy</u> have been used as the guiding principles, for developing the Living and Ageing well service and design. They show how we'll achieve individual's outcomes and highlight what we want to do better for citizens of Sheffield.
- 1.4.3 Through working in partnership with the people and communities we serve, our workforce, unions, and partners across the city, valuing and empowering our workforce and maintaining a focus on enablement and strength-based practice, it's aimed that we make a fundamental long-term strategic shift and transformational towards enabling:
  - Meaningful coproduction with individuals and carers, so that individuals and carers drive change and planning, aligned to our commitment to coproduction.

- Greater opportunities for individuals and carers choice and control over support, aligned to our Direct Payments Strategy.
- Individuals to live well and as independently as possible in their own home and in communities that connect, care and are inclusive.
- Earlier intervention and prevention, particularly around admissions avoidance, falls reduction, reducing need for long term support and timely discharge from hospital.
- Meaningful integrated working with health, voluntary sector, and communities so that individuals experience joined up supports and only tell their story once.
- 1.4.4 To support this, as part of implementation of the future design, Adult Future Options portfolio is now structured in the following service areas:



- 1.4.5 Adult Future Options are developing our close working relationships with our health colleagues, particularly community learning disability teams and primary care networks. In addition, the service will aim to connect with communities and work with voluntary sector, faith groups and providers to support Adults with a disability, particularly those seldom heard from, living in our communities to feel connected and able to live the life they want to live.
- 1.4.6 The teams will support, and lead delivery of the working age adult's day activities, supported living and respite framework approved at Committee developing a collaborative approach with providers to enable joined up working around people and carers.

- 1.4.7 The service will also work with colleagues to look at housing with support as part of transformation of our residential offer, including our ambition to return people to Sheffield. It will also lead our improvement in our transitions and continuing healthcare offer, particularly in partnership with colleagues across health and children services.
- 1.4.8 Safeguarding is everyone's responsibility, and all our teams will fulfil our duties under the 2014 Care Act. Aligned to the safeguarding delivery plan this new structure brings greater alignment and coordination between Council and Commissioned provision and with that greater oversight and ability to consider earlier indicators of concern.
- 1.4.9 In addition, all parts of the service will build upon our early intervention and prevention offer, described in the early intervention and prevention report to Committee today as well as enable individuals to prevent admission to hospital and return home from hospital when well.
- 1.4.10 The next phase of Adult Future Options is to embed these new ways of working at the planned timescales below and to take a learning approach working in partnership with individuals, carers, our workforce, and partners so that we continue to develop the service. We will, in particular, focus on how we are delivering improved outcomes and experiences for people with a learning disability, sensory impairment, adults with a disability building a culture of continuous improvement and learning to do that.
- 1.4.11 As the service continues to grow and flourish, it's our aim that we become seen a model of best practice and innovation across England so that we can be confident that we are delivering very best outcomes for people.

# 1.5 Delivery on Outcomes

- 1.5.1 It's our ambition to enable people to live the life they want to live, to have positive experiences of social care and deliver improved wellbeing outcomes and experiences of individual's and carers who we support directly and through our commissioned services.
- 1.5.2 The I Statement's we intend to deliver upon and be measured by are those co-developed through our Strategy and measured by CQC, which are:

I Statements	
Adult social care services and activities in your area	
I know what services and opportunities are available in my area.	
I know where to go and get help.	
I know what services are available and can make informed decisions.	
I am confident to engage with friends/support services.	
The system is easy to navigate	
The contact you have with adult social care workers and services	
I have a conversation with someone who understands me.	
When I need support, it looks at my whole situation, not just the one	
that might be an issue at the time.	

I deal with people I know and trust that are well-trained and love their job, respect my expertise, and can make decisions with me.

I know that I have some control over my life and that I will be treated with respect

I am seen as someone who has something to give, with abilities, not disabilities. I get support to help myself.

I can make a choice on whether I move into a care home, and where and with whom I live.

I know that I have control over my life, which includes planning ahead

We start with a positive conversation, whatever my age

I only tell my story once unless there are changes to 'what matters to me'

I am listened to and heard and treated as an individual.

## All about you

I am resilient and have good mental health and wellbeing.

I have balance in my life, between being a parent, friend, partner, carer, employee.

I feel that I have a purpose.

I can manage money easily and use it flexibly.

I can have fun, be active, and be healthy.

- 1.5.3 Over the past 2 years, we have made significant strides establishing the conditions and working environment for delivering improved experiences and outcomes for individual's by improving our offer. The improvements are set out in the Strategy update to Committee today and our approach to supporting our workforce as an enabler is also set out in the Workforce strategy today.
- 1.5.4 As part of our commitment to deliver on positive experiences and outcomes for all Adults we aim to embed continuous development, learning and improvement by embedding the I and quality statements and practice standards across all teams. We will also be introducing regular feedback from individuals, carers, communities, members, and partners and working in partnership with our workforce so that our workforce across council and commissioned services feel engaged and empowered to deliver excellent quality support.

#### 1.6 Alder's Position Statement

- 1.6.1 The purpose of this part of the report is to update the Adult Health and Social Care Policy Committee on the progress that Adult Social Care has achieved over the past 12 months in relation to the Alders Report for ADASS, attached at Appendix 1
- 1.6.2 The report summarises the achievements made and the activities the Council plans to carry out to ensure we are aligning with the Supporting Adults with a Learning Disability to have better lives framework.

- 1.6.3 The report describes our achievements and planned activities in alignment with the Supporting Adults with a Learning Disability to have better lives framework elements:
  - Inclusion
  - Equal Access
  - Person Centred Planning and Support
  - Safeguarding
  - Sustainable Models of Support
  - Progression
- 1.6.4 Alders includes a benchmarking summary the number of people with a learning disability receiving long term support at the end of 21/22 per 100,000 18-64 population, and the costs of their support. The highlights of the benchmarking summary are as follows:
  - Sheffield supports a similar number of people per population to other local authorities.
  - Sheffield has a slightly lower proportion of people supported in care homes than most other local authorities, and lower than the Yorkshire & Humberside average.
  - The number of people receiving long term support in Sheffield dipped slightly in 20/21 due to the pandemic but increased back to 19/20 levels in 21/22.
- 1.6.5 As a key next step, the Alders report and framework will be used to inform the Learning Disability Strategy further development and further development of the Future Options Service.

# 1.7 Delivery Planning and Priorities for 2023 to 2025

1.7.1 As a next step, during 23/24 its intended to undertake key projects to continue to improve and build a sustainable system of working, reach our ambitions, and achieve positive experiences and outcomes for all Adults. The milestones are summarised below and it's planned to bring a plan on page as part of endorsement of an overall Directorate plan to Committee in June for approval.

#### 1.7.2 The Milestones are:

Milestone Date	Actions
By June 2023	CHC We will have established an approach and Continuing Health Care Teams implementation plan including how we work with the ICB.
By July 2023	Transitions We will have established an approach on how we work

	closer with our Children's Service to 'merge' our Transition Team with their Preparation for Adults Team. This will give us a consistent approach for people going through the transition from Children to Adulthood. It will be supported by a singular approach to Commissioning the appropriate services that need to be delivered, as well as delivering Person Centred Outcomes.
By September 2023	Strategy We will have established an all-age Learning Disability Strategy and Delivery Plan, co-produced and taken forward with Adults with a Learning Disability.
By September 2023	Enablement We will have established an approach on how we support people with Ongoing Care Needs, this is to ensure that we do not miss any opportunity to meet outcomes and offer a more fulfilling and meaningful life. This approach will be supported by Assistive Technology, Occupational Therapy, Carers support, prevention workers, Lifelong Learning opportunities and Housing and Accommodation.
By December 2023	Housing and Accommodation We have established an approach and implementation plan with Housing, Regional NHS, and the independent sector about planning the accommodation needs for today and for the next ten years plus.
By December 2023	Reviews Assessments and reviews are completed using a strength-based and outcomes led approach and working collaboratively to involve providers in reviews. Feedback, surveys, and business improvement plans embedded in service so that this informs focus and continued improvement.
By April 2024	Leadership Staff and Stakeholders are and feel confident about the support, leadership and plans in place. We are forming relationships through a Mentoring Approach with other Senior Managers across South Yorkshire, this is to be used as a 'supportive relationship' allowing our development to be noted.
By April 2024	Continuous improvement Quality assurance, policies and audit processes and delivery on improvements identified are embedded and evidenced throughout all levels of the service and publicly available.

By April 2024	Culture A working culture of ongoing learning and development
	throughout the service with informal and formal opportunities. We believe that the investment in our workforce is vital for the success of our delivery for the people of Sheffield.
	This work has already commenced with the delivery of a training module that runs every week for all the Staff in Adult Future Options. The delivery is vital if we are to improve our Services and to ensure that we have staff that are armed appropriately in their efforts to deliver the best for the people of Sheffield. Supporting this approach are our partners in Health and Housing as well as all Services with Adult Social Care.

#### 2. HOW DOES THIS DECISION CONTRIBUTE?

2.1 This proposal supports the delivery of the Councils 6 commitments. Of note it meets the Commitments 1,3 and 6 ASC outcome/s that are set out in the ASC Care Governance Strategy in several ways: -

**Safe and well** – We are providing ways to ensure that people are safe in communities and free from the risk of discrimination, hate crime and abuse through co-developing a Multi-Agency Safeguarding Hub, implementing our Safeguarding Delivery Plan, delivering our Changing Futures Programme and developing our approach to Domestic Abuse.

**Active and independent** – We are ensuring that people have the same chances and access to social and leisure opportunities or have access to housing, jobs, health, and transport. This is achieved by person centred and outcomes focussed support planning and support provision.

**Connected and engaged** – People with a learning disability are supported to have good lives in their communities and treated with respect. We are listening to people from all sections of the community and involving them in co-production.

**Aspire and achieve** – We are making improvements to the support people get in their transitions into adulthood, so that more people can live well & independently in their own communities, find work, higher education, or other opportunities. Care and support plans are based on the person's strengths and needs and involve the person at the heart, and their families/carers.

**Efficient and effective** – We are developing the right type of support together with people who will use it and offering a choice of services to enable us to create flexible options of support - making sure support is right and lasts as long as it's needed.

#### 3. HAS THERE BEEN ANY CONSULTATION?

- 3.1 We have recently commissioned Sheffield Voices (part of Disability Sheffield), a local peer advocacy organisation to support us to develop specialist engagement and co-production practice in learning disability social care.
- 3.2 The 'Chance to Choose' project engaged with over 500 people with a learning disability and family carers leading to co-production to support the design of the new Adults Future Options Framework. This Framework will act as an enabler for future improvements in Supporting Adults with a Learning Disability to have better lives.
- 3.3 The engagement and co-production is ongoing via the 'We Speak, You Listen' forum. Members from this group will hold elections for the Learning Disability Partnership Board. The intention is that we will continue to engage with the Board and sub-groups, to produce the Learning Disability Strategy and Delivery Plan.

#### 4. RISK ANALYSIS AND IMPLICATIONS OF THE DECISION

## 4.1 Equality Implications

- 4.1.1 As a Public Authority, we have legal requirements under the Equality Act 2010, collectively referred to as the 'general duties to promote equality'. Section 149(1) contains the Public Sector Equality Duty, under which Page 124 Page 11 of 14 6.1.2 public authorities must, in the exercise of their functions, have due regard to the need to:
  - eliminate discrimination, harassment, victimisation, and any other conduct that is connected to protected characteristics and prohibited by or under this Act.
  - advance equality of opportunity between those who share a relevant protected characteristic and those who do not.
  - foster good relations between those who share a relevant protected characteristic and those who do not.
- 4.1.2 The proposal described in this report is consistent with those requirements. It aims to develop a more efficient and person-centred approach and, as referenced in the Consultation section above, to ensure citizens' voices and experiences help to inform and develop the processes.
- 4.2 <u>Financial and Commercial Implications</u>
- 4.2.1 There are no direct financial implications of this report.
- 4.3 <u>Legal Implications</u>
- 4.3.1 The core purpose of adult health and social care support is to help people to achieve the outcomes that matter to them in their life. The Care Act 2014

sets the Council's statutory power to direct the provision that:

- promotes wellbeing
- prevents the need for care and support
- protects adults from abuse and neglect (safeguarding)
- promotes health and care integration
- provides information and advice
- promotes diversity and quality.
- 4.3.2 Beyond the Act itself the obligations on Local Authorities are further set out in the Care Act statutory guidance issued by the government. By virtue of section 78 of the Act, Local Authorities must act within that guidance.
- 4.3.3 The Care Act Statutory Guidance requires at para 4.52 that "... Local authorities should have in place published strategies that include plans that show how their legislative duties, corporate plans, analysis of local needs and requirements (integrated with the Joint Strategic Needs Assessment and Joint Health and Wellbeing Strategy), thorough engagement with people, carers and families, market and supply analysis, market structuring and interventions, resource allocations and procurement and contract management activities translate (now and in future) into appropriate high quality services that deliver identified outcomes for the people in their area and address any identified gaps".
- 4.3.4 This report evidences the continuing strategy to ensure these obligations are met within the Adult Future Options Service.
- 4.4 Climate Implications
- 4.4.1 The Adult Social Care Strategy and Delivery Plan makes specific reference to ensuring a focus on Climate Change both in terms of an ambition to contribute to net zero as well as adapt to climate change.
- 4.4.2 Elements of the Strategy Delivery Plan with a significant climate impact, have and will continue to complete a detailed climate impact assessment to inform plans and decision making. The elements with the most significant climate impact to date are linked below and information can be seen in Climate Impact Sections of those reports:
  - Supported living, day services and respite care for working age adults
  - Approval of new technology enabled care contract extension and strategy
  - Adults Health and Social Care Digital Strategy
  - Transforming Care Homes for Citizens of Sheffield
  - The Climate Impact Assessment for Recommissioning Homecare Services
- 4.4.3 It is planned to bring a specific Climate Action Plan to Committee later in 2023. The plan will cover how Climate Impact Assessments are done across the service, what the common themes are, how these can be addressed consistently.

- 4.5 <u>Other Implications</u>
- 4.5.1 No other implications identified.

### 5. ALTERNATIVE OPTIONS CONSIDERED

5.1 The alternative option was not to provide an update to committee.

#### 6. REASONS FOR RECOMMENDATIONS

- 6.1 An approved direction of travel gives a structured approach to the promotion of delivering on our commitments to adults through the development of the Adult Future Options Service. It will also provide greater accountability and transparency of how will do this.
- 6.2 Asking for regular updates will keep the Committee, wider stakeholders, and the public the ability to hold the Council to account for progress and provide an additional mechanism to input to future development